

E-01345A-06-0009



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51406

Date: 4/25/2006

Complaint Description: 08E Rate Cases Items - In Favor

First:

Last:

Complaint By: Cynthia

Wrasman

Account Name: [REDACTED]

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Paradise Valley

CBR:

State: AZ Zip: 85253

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

*****E-01345A-06-0009*****

Customer sent following e-mail to Chairman Hatch-Miller -

From: Cynthia Wrasman [mailto:[REDACTED]]
Sent: Friday, April 21, 2006 1:14 PM
To: Hatch-WebEmail
Subject: Support APS Rate Hike

Mr. Hatch-Miller

I wanted to contact you because I wanted to express my concern regarding what I am reading and hearing that the AZ Corporate Commission may not approve APS's request for a rate hike.

As a women business owner, Mother and community advocate, I believe that it is an imperative to support the rate hike. For the last 10 years, APS has worked to reduce rates residents. We need to be fair and equitable to share the significant increase in fuel costs.

The economic impact of NOT approving the rate hike (to just cover the extra expenses for the spiked natural gas fuel costs) would be devastating and long lasting to my business and family. It will actually substantially increase costs in the future because we will continue to need electricity while reducing jobs and economic growth potential for AZ.

APS is both a great supplier of energy for AZ but an incredible Corporate Citizen. I value and have benefited from both of their roles personally and professionally.

I ask your support to approve the rate hike. It would be disappointing if 5 elected officials steer us off the right path.

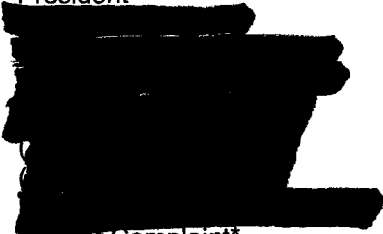
RECEIVED
2006 APR 25 P 12:53
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thanks.

Warmest Regards,

Cynthia Wrasman
President



End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and with the Docket in this matter. Sent customer following e-mail -

Ms. Wrasman -

Thank you for your recent e-mail to Chairman Hatch-Miller. His office has asked me to respond. I am a Consumer Analyst in the Utilities Division.

Your comments will be entered into our records and with the Docket for this case. All five Commissioners will have the opportunity to review your comments before making a decision in this matter. The Chairman thanks you for taking the time to let him know your thoughts.

Deb Reagan
Utilities Division
AZ Corporation Commission
End of Comments

Date Completed: 4/25/2006

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